# **Daysherra Hines**

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## **Professional summary**

Senior Finance Professional with 5+ years of experience in finance, business administration, accounting controls, SQL (DQL) predictive analytics. Demonstrated expertise in driving efficiency and financial accuracy in large, multinational corporations. Strong background in strategic planning, cross-functional leadership, regulatory compliance, and financial analysis. Proven track record of identifying and rectifying financial discrepancies through meticulous auditing and analysis of large data sets. Actively pursuing a doctoral degree in finance and CPA certification. Problem-solver, analytical thinker, and good communicator.

# **Employment history**

#### Gap Inc | Senior Accountant/Analyst | Remote

2023 - Present

- Completing monthly journal entries and reconciliations.
- Driving financial analysis and reporting, providing insights and recommendations to senior management to drive business performance and profitability.
- Developing and implementing strategies to improve the efficiency and accuracy of financial reporting processes, resulting in timely and accurate financial statements and disclosures.
- Identifying and implementing technology solutions to automate and streamline accounting and financial reporting processes, improving
  efficiency and accuracy.
- Developing and maintaining strong internal controls to ensure the integrity of financial data and safeguard company assets.
- Developing and implementing strategies to minimize financial risk and maximize return on investment (ROI) for Gap Brands HQ.
- Collaborating with the IT department to identify and implement technology solutions to automate and streamline accounting and financial reporting processes, improving efficiency and accuracy.
- Providing expertise in Gap Inc.'s accounting policies and procedures to ensure compliance with regulatory requirements and best practices for 53 departments within Risk Management and HQ functions.
- Implemented strategic planning initiatives that enhanced transaction visibility and streamlined month-end close processes, reducing manual journal entries by 50%.
- Utilized financial analysis skills to identify and prevent a potential \$1.2 million P&L overstatement during quarter close operations.
- Utilized databases (Essbase, Oracle, and Access) to extract historical data and applied predictive modeling, including classification and outlier
  analysis. These insights played a pivotal role in guiding decisions related to digital marketing and HQF, supporting the executive team in strategic
  decision-making.
- Conducted an internal audit aligning with regulatory compliance, identified discrepancies in Risk Management reporting practices, and implemented corrective measures.
- Optimized digital marketing budget allocation through data-driven analysis, leading to an increase in return on investment (ROI) within the first quarter.
- Managed all responsibilities for 53 departments within Risk Management and HQ functions.

#### United Parcel Services (UPS) | GL Accounting Specialist | Remote

2021 - 2023

- Streamlined data compilation processes, reducing journal preparation time and improving efficiency in managing \$15 billion worth of monthly
  account reconciliations.
- Enhanced accuracy in recurring entries by preparing intricate Contract Amortization Tables as part of the financial close process.
- Identified and rectified financial discrepancies equating to thousands of dollars through meticulous auditing and analysis of large data sets.
- Collaborated with the IT department to implement automated solutions for data compilation and analysis, improving efficiency and accuracy in financial reporting processes.
- Collaborated with cross-functional teams to identify opportunities for process improvement and implemented necessary changes to enhance
  efficiency and accuracy in financial reporting.
- Developed and maintained relationships with external auditors to ensure compliance with financial reporting standards and regulations.
- Performed monthly closing activities to ensure timely and accurate financial reporting for multiple business units and regions.
- Coordinated with international accounting teams to ensure consistent financial reporting and adherence to global accounting standards.
- Managed intercompany accounting activities and ensured compliance with transfer pricing policies and regulations.
- Compiled and analyzed financial data to identify trends and patterns, making recommendations to improve efficiency and reduce costs for United Parcel Services (UPS).
- Leveraged databases (PCS, Oracle, and PCR) to extract historical data and implement predictive modeling, including classification and outlier
  analysis. This provided valuable insights into customer claim activity, empowering the executive team in making informed decisions.
- · Led Cross-functional training workshops to boost team competencies across Canada, Japan, Latin America and the United States

## **Employment history**

### South Louisiana Community College | Administrative Coordinator IV | Lafayette

2019 - 2021

- Spearheaded technology training to optimize office policies and reduce workflow inefficiencies.
- Administered payroll and benefits, ensuring accuracy while maintaining compliance with HR and accounts payable guidelines.
- Reconciled over 30 vendor accounts monthly, supporting tax preparation, including W4 forms, for enhanced financial management.
- Orchestrated professional development sessions for employees, fostering a culture of continuous learning.
- Streamlined administrative processes by implementing a centralized document management system, resulting in improved organization and
  efficiency.
- Identified opportunities to improve and streamline administrative processes by implementing automated systems and software solutions.
- Developed and implemented a comprehensive training program for new Administrative Coordinators to ensure their successful onboarding and integration into the organization.
- Developed and implemented strategies to improve the college's financial operations and ensure compliance with HR and accounts payable guidelines.
- Collaborated with department heads to assess and address their administrative needs, providing timely support and solutions.
- Leverage the CRM database for overseeing student accounts and facilitating course registrations.

## **Education**

Doctorate of Business Administration in Finance | Liberty University

Dec 2025

Masters of Science in Finance | Liberty University

May 2021 - Jul 2022

**Bachelors Of Science in Accounting | North Western State University** 

Aug 2019 - Dec 2020

Associate of Science in Business | South Louisiana Community College

Jan 2016 - Dec 2017

#### **Professional Skills**

## Data Analysis and Reporting:

- Tableau
- Ad Hoc Analysis
- Data Analysis
- Financial Analysis and Reporting

## Finance and Accounting:

- Corporate Finance
- Accounting Issues
- Auditing
- Month-End Close Process
- Year-End Close Process
- Invoicing
- Account Reconciliation
- ERP Systems
- Variance Analysis
- QuickBooks
- BlackLine
- Longview

## Quantitative and Predictive Analytics:

### Database and SQL:

- Oracle SQL Developer
- SQLite
- Essbase
- Oracle Database

## Career Development and Leadership:

- Career Development Coaching
- Leadership
- Strategic Planning
- Key Relationship Building

## Microsoft Office Skills:

- Microsoft Access
- Microsoft Excel
- Microsoft Office

## Other Skills:

- Human Resources (HR)
- Corporate Communications
- Analytical Skills
- Customer Service
- Organization Skills
- Problem Solving
- Prioritizing